

Thank you for choosing to shop at Wallace Cotton. We are passionate about our products and hope that you are delighted with them.

If you have any comments or problems please contact our office directly by email:
sales@wallacecotton.co.nz or phone NZ 0800 222 122 or AUS 1800 173 694.

GUARANTEE

All our products are designed and produced with great care and attention to detail, and we hope you will be delighted with them. If for any reason you are not, return them unused within 30 days of purchase and we will refund or exchange them, no questions asked.

RETURNS

A returns form is attached to the receipt over page enclosed with your order. Returns procedure is as follows:

1. Fill out the details on the Returns Form, including whether you would like a refund OR an exchange.
Tear off the Returns Form and place it in your parcel along with the goods to be returned or exchanged.

2. Send the parcel to:

Wallace Cotton Returns
60 Apollo Drive
Albany
Auckland 0632
NEW ZEALAND

Wallace Cotton Returns
PO Box 731
Biggera Waters
QLD 4216
AUSTRALIA

Goods are returned to Wallace Cotton at your own expense, however if goods are faulty then we will credit the cost of the postage to your account.

EXCHANGE

You can exchange any goods within 30 days of purchase. Enter the details below of the goods you would like to receive. Please remember to add the cost of the extra delivery fee NZ \$8 or AUS \$10.

If the total value listed below exceeds the total value of the exchanged goods, we will contact you to arrange payment for the balance.

If the total value below is less than the total value of the exchanged goods then we will credit your customer account with the difference.

WALLACE COTTON EXCHANGE FORM

Please enter the details below of the items that you would like to receive in exchange for the items listed on the Returns Form.

Style	Item	Colour	Size	Price	Qty	Total
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Reason for Return _____

Delivery NZ\$8 or AUS\$10

Total _____